

2008-16 H-SAA AMENDING AGREEMENT

THIS AMENDING AGREEMENT (the “Agreement”) is made as of the 1st day of April, 2015

B E T W E E N:

CHAMPLAIN LOCAL HEALTH INTEGRATION NETWORK (the “LHIN”)

AND

University of Ottawa Heart Institute (the “Hospital”)

WHEREAS the LHIN and the Hospital (together the “Parties”) entered into a hospital service accountability agreement that took effect April 1, 2008 (the “H-SAA”);

AND WHEREAS pursuant to various amending agreements the term of the H-SAA has been extended to March 31, 2015;

AND WHEREAS the LHIN and the Hospital have agreed to extend the H-SAA for a further twelve month period to permit the LHIN and the Hospital to continue to work toward a new multi-year H-SAA;

NOW THEREFORE in consideration of mutual promises and agreements contained in this Agreement and other good and valuable consideration, the parties agree as follows:

1.0 Definitions. Except as otherwise defined in this Agreement, all terms shall have the meaning ascribed to them in the H-SAA. References in this Agreement to the H-SAA mean the H-SAA as amended and extended.

2.0 Amendments.

2.1 Agreed Amendments. The H-SAA is amended as set out in this Article 2.

2.2 Amended Definitions.

(a) The following terms have the following meanings.

“Post-Construction Operating Plan (PCOP) Funding” and **“PCOP Funding”** means annualized operating funding provided to support service expansions and other costs occurring in conjunction with completion of an approved capital project, as set out in Schedule A and applicable Funding letters agreed to by the parties, and as may be further detailed in Schedule C.4;

“Schedule” means any one of, and **“Schedules”** means any two or more as the context requires, of the Schedules appended to this Agreement, including the following:

Schedule A: Funding Allocation
Schedule B: Reporting

- Schedule C: Indicators and Volumes
 - C.1. Performance Indicators
 - C.2. Service Volumes
 - C.3. LHIN Indicators and Volumes
 - C.4. PCOP Targeted Funding and Volumes

2.3 **Term.** This Agreement and the H-SAA will terminate on March 31, 2016.

3.0 **Effective Date.** The amendments set out in Article 2 shall take effect on April 1, 2015. All other terms of the H-SAA shall remain in full force and effect.

4.0 **Governing Law.** This Agreement and the rights, obligations and relations of the Parties will be governed by and construed in accordance with the laws of the Province of Ontario and the federal laws of Canada applicable therein.

5.0 **Counterparts.** This Agreement may be executed in any number of counterparts, each of which will be deemed an original, but all of which together will constitute one and the same instrument.

6.0 **Entire Agreement.** This Agreement constitutes the entire agreement between the Parties with respect to the subject matter contained in this Agreement and supersedes all prior oral or written representations and agreements.

IN WITNESS WHEREOF the Parties have executed this Agreement on the dates set out below.

CHAMPLAIN LOCAL HEALTH INTEGRATION NETWORK

By:

Jean-Pierre Boisclair, Chair

Date

And by:

Chantale LeClerc, CEO

Date

University of Ottawa Heart Institute

By:

Lawrence Soloway, Chair

Date

And by:

Thierry Mesana, CEO

Date

Hospital Sector Accountability Agreement 2015-2016

Facility #:	961
Hospital Name:	University of Ottawa Heart Institute
Hospital Legal Name:	University of Ottawa Heart Institute

2015-2016 Schedule A Funding Allocation

		2015-2016	
		[1] Estimated Funding Allocation	
Section 1: FUNDING SUMMARY			
LHIN FUNDING			
LHIN Global Allocation		\$17,008,589	
Health System Funding Reform: HBAM Funding		\$42,293,100	
Health System Funding Reform: QBP Funding (Sec. 2)		\$3,050,991	
Post Construction Operating Plan (PCOP)		\$0	
Wait Time Strategy Services ("WTS") (Sec. 3)		\$0	[2] Incremental/One-Time \$57,500
Provincial Program Services ("PPS") (Sec. 4)		\$58,134,620	\$142,600
Other Non-HSFR Funding (Sec. 5)		\$0	\$3,749,347
Sub-Total LHIN Funding		\$120,487,300	\$3,949,447
NON-LHIN FUNDING			
[3] Cancer Care Ontario and the Ontario Renal Network		\$0	
Recoveries and Misc. Revenue		\$5,659,855	
Amortization of Grants/Donations Equipment		\$800,000	
OHIP Revenue and Patient Revenue from Other Payors		\$30,416,309	
Differential & Copayment Revenue		\$1,448,148	
Sub-Total Non-LHIN Funding		\$38,324,312	
Total 15/16 Estimated Funding Allocation (All Sources)		\$158,811,612	\$3,949,447

Hospital Sector Accountability Agreement 2015-2016

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2015-2016 Schedule A Funding Allocation

Section 2: HSFR - Quality-Based Procedures	2015-2016	
	Volume	[4] Allocation
Rehabilitation Inpatient Primary Unilateral Hip Replacement	0	\$0
Acute Inpatient Primary Unilateral Hip Replacement	0	\$0
Rehabilitation Inpatient Primary Unilateral Knee Replacement	0	\$0
Acute Inpatient Primary Unilateral Knee Replacement	0	\$0
Acute Inpatient Hip Fracture	0	\$0
Knee Arthroscopy	0	\$0
Elective Hips - Outpatient Rehabilitation for Primary Hip	0	\$0
Elective Knees - Outpatient Rehabilitation for Primary Knee	0	\$0
Acute Inpatient Primary Bilateral Joint Replacement (Hip/Knee)	0	\$0
Acute Inpatient Congestive Heart Failure	278	\$2,949,562
Aortic Valve Replacement	0	TBD
Coronary Artery Disease	0	TBD
Acute Inpatient Stroke Hemorrhage	0	\$0
Acute Inpatient Stroke Ischemic or Unspecified	3	\$14,648
Acute Inpatient Stroke Transient Ischemic Attack (TIA)	1	\$2,980
Acute Inpatient Non-Cardiac Vascular Aortic Aneurysm excluding Advanced Pathway	0	\$0
Acute Inpatient Non-Cardiac Vascular Lower Extremity Occlusive Disease	0	\$0
Unilateral Cataract Day Surgery	0	\$0

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2015-2016 Schedule A Funding Allocation

		2015-2016	
Section 2: HSFR - Quality-Based Procedures		Volume	[4] Allocation
Bilateral Cataract Day Surgery		0	\$0
Retinal Disease		0	\$0
Inpatient Neonatal Jaundice (Hyperbilirubinemia)		0	\$0
Acute Inpatient Tonsillectomy		0	\$0
Acute Inpatient Chronic Obstructive Pulmonary Disease		5	\$60,450
Acute Inpatient Pneumonia		6	\$23,351
Endoscopy		0	\$0
Rehabilitation Inpatient Primary Bilateral Joint Replacement (Hip/Knee)		0	\$0
Sub-Total Quality Based Procedure Funding		293	\$3,050,991

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2015-2016 Schedule A Funding Allocation

	2015-2016	
	[2] Base	[2] Incremental/One-Time
Section 3: Wait Time Strategy Services ("WTS")		
General Surgery	\$0	\$0
Pediatric Surgery	\$0	\$0
Hip & Knee Replacement - Revisions	\$0	\$0
Magnetic Resonance Imaging (MRI)	\$0	\$0
Ontario Breast Screening Magnetic Resonance Imaging (OBSP MRI)	\$0	\$0
Computed Tomography (CT)	\$0	\$57,500
Other WTS Funding	\$0	\$0
Sub-Total Wait Time Strategy Services Funding	\$0	\$57,500
Section 4: Provincial Priority Program Services ("PPS")		
Cardiac Surgery	\$20,017,990	\$0
Other Cardiac Services	\$33,000,200	\$0
Organ Transplantation	\$792,030	\$57,300
Neurosciences	\$0	\$0
Bariatric Services	\$0	\$0
Regional Trauma	\$0	\$0
Other Provincial Programs (Type Details here)	\$2,921,600	\$0
Other Provincial Programs (Type Details here)	\$1,402,800	\$85,300
Sub-Total Provincial Priority Program Services Funding	\$58,134,620	\$142,600
Section 5: Other Non-HSFR		
LHIN One-time payments	\$0	\$98,500
MOH One-time payments	\$0	\$3,650,847
LHIN/MOH Recoveries	\$0	
Other Revenue from MOHLTC	\$0	
Paymaster	\$0	
Sub-Total Other Non-HSFR Funding	\$0	\$3,749,347

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2015-2016 Schedule A Funding Allocation

	2015-2016	
	[2] Base	[2] Incremental/One-Time
Section 6: Other Funding		
<i>(Info. Only. Funding is already included in Sections 1-4 above)</i>		
Grant in Lieu of Taxes (Inc. in Global Funding Allocation Sec. 1)	\$0	\$10,575
[3] Ontario Renal Network Funding (Inc. in Cancer Care Ontario Funding Sec. 4)	\$0	\$0
Sub-Total Other Funding	\$0	\$10,575
* Targets for Year 3 of the agreement will be determined during the annual refresh process.		
[1] Estimated funding allocations.		
[2] Funding allocations are subject to change year over year.		
[3] Funding provided by Cancer Care Ontario, not the LHIN.		
[4] All QBP Funding is fully recoverable in accordance with Section 5.6 of the H-SAA. QBP Funding is not base funding for the purposes of the BOND policy.		

Hospital Sector Accountability Agreement 2015-2016

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2015-2016 Schedule B: Reporting Requirements

1. MIS Trial Balance

**Due Date
2015-2016**

Q2 – April 01 to September 30	31 October 2015
Q3 – October 01 to December 31	31 January 2016
Q4 – January 01 to March 31	30 May 2016

2. Hospital Quarterly SRI Reports and Supplemental Reporting as Necessary

**Due Date
2015-2016**

Q2 – April 01 to September 30	07 November 2015
Q3 – October 01 to December 31	07 February 2016
Q4 – January 01 to March 31	30 June 2016
Year End	30 June 2016

3. Audited Financial Statements

**Due Date
2015-2016**

Fiscal Year	30 June 2016
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4. French Language Services Report

**Due Date
2015-2016**

Fiscal Year	30 April 2016
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Hospital Sector Accountability Agreement 2015-2016

Facility #:	961
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Site Name:	TOTAL ENTITY

2015-2016 Schedule C1 Performance Indicators

Part I - PATIENT EXPERIENCE: Access, Effective, Safe, Person-Centered			
*Performance Indicators	Measurement Unit	Performance Target	
		2015-2016	Performance Standard 2015-2016
90th Percentile Emergency Room (ER) Length of Stay for Admitted Patients	Hours	N/A	
90th Percentile ER Length of Stay for Non-Admitted Complex (CTAS I-III) Patients	Hours	N/A	
90th Percentile ER Length of Stay for Non-Admitted Minor Uncomplicated (CTAS IV-V) Patients	Hours	N/A	
Cancer Surgery: % Priority 4 cases completed within Target	Percent	N/A	
Cardiac Bypass Surgery: % Priority 4 cases completed within Target	Percent	90.0%	>= 90%
Cataract Surgery: % Priority 4 cases completed within Target	Percent	N/A	
Joint Replacement (Hip): % Priority 4 cases completed within Target	Percent	N/A	
Joint Replacement (Knee): % Priority 4 cases completed within Target	Percent	N/A	
Diagnostic Magnetic Resonance Imaging (MRI) Scan: % Priority 4 cases completed within Target	Percent	N/A	
Diagnostic Computed Tomography (CT) Scan: % Priority 4 cases completed within Target	Percent	90.0%	>= 90%
Rate of Hospital Acquired Clostridium Difficile Infections	Rate	0.00	
Explanatory Indicators		Measurement Unit	
Percent of Stroke/tia Patients Admitted to a Stroke Unit During their Inpatient Stay	Percent		
Hospital Standardized Mortality Ratio	Ratio		
Readmissions Within 30 Days for Selected Case Mix Groups	Percentage		
Rate of Ventilator-Associated Pneumonia	Rate		
Central Line Infection Rate	Rate		
Rate of Hospital Acquired Vancomycin Resistant Enterococcus Bacteremia	Rate		
Rate of Hospital Acquired Methicillin Resistant Staphylococcus Aureus Bacteremia	Rate		

Hospital Sector Accountability Agreement 2015-2016

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Site Name:	TOTAL ENTITY

2015-2016 Schedule C1 Performance Indicators

Part II - ORGANIZATION HEALTH - EFFICIENT, APPROPRIATELY RESOURCED, EMPLOYEE EXPERIENCE, GOVERNANCE			
*Performance Indicators	Measurement Unit	Performance Target 2015-2016	Performance Standard 2015-2016
Current Ratio (Consolidated - All Sector Codes and fund types)	Ratio	0.72	>= 0.68
Total Margin (Consolidated - All Sector Codes and fund types)	Percentage	(2.23%)	>=0%
Explanatory Indicators		Measurement Unit	
Total Margin (Hospital Sector Only)	Percentage		
Adjusted Working Funds/ Total Revenue %	Percentage		

Part III - SYSTEM PERSPECTIVE: Integration, Community Engagement, eHealth			
*Performance Indicators	Measurement Unit	Performance Target 2015-2016	Performance Standard 2015-2016
Alternate Level of Care (ALC) Rate- Acute	Percentage	1.30%	<= 1.3%
Explanatory Indicators		Measurement Unit	
Repeat Unscheduled Emergency Visits Within 30 Days For Mental Health Conditions (Methodology Updated)	Percentage		
Repeat Unscheduled Emergency Visits Within 30 Days For Substance Abuse Conditions (Methodology Updated)	Percentage		
Percentage of Acute Alternate Level of Care (ALC) Days (Closed Cases)	Percentage		

Part IV - LHIN Specific Indicators and Performance targets: See Schedule C3
Targets for Year 2 and 3 of the Agreement will be set during the Annual Refresh process. *Refer to 2015-2016 H-SAA Indicator Technical Specification for further details.

Hospital Sector Accountability Agreement 2015-2016

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2015-2016 Schedule C2 Service Volumes

Part I - Global Volumes

	Measurement Unit	Performance Target	Performance Standard
		2015-2016	2015-2016
Ambulatory Care	Visits	49,253	>= 39,402.4
Complex Continuing Care	Weighted Patient Days	0	-
Day Surgery	Weighted Cases	2,665	>= 2398.5 and <= 2931.5
Elderly Capital Assistance Program (ELDCAP)	Patient Days	0	-
Emergency Department	Weighted Cases	0	-
Emergency Department and Urgent Care	Visits	0	-
Inpatient Mental Health	Weighted Patient Days	0	-
Inpatient Mental Health	Patient Days	0	-
Acute Rehabilitation Patient Days	Patient Days	0	-
Acute Rehabilitation Separations	Separations	0	-
Total Inpatient Acute	Weighted Cases	18,350	>= 17432.5 and <= 19267.5

Part II - Hospital Specialized Services

	Measurement Unit	Primary	Revision
		2015-2016	2015-2016
Cochlear Implants	Cases	0	0
		Base	One-time
		2015-2016	2015-2016
Cleft Palate	Cases	0	0
HIV Outpatient Clinics	Visits	0	
Sexual Assault/Domestic Violence Treatment Clinics	# of Patients	0	

Part III - Wait Time Volumes

	Measurement Unit	Base	One-time
		2015-2016	2015-2016
General Surgery	Cases	0	0
Paediatric Surgery	Cases	0	0
Hip & Knee Replacement - Revisions	Cases	0	0
Magnetic Resonance Imaging (MRI)	Total Hours	0	0
Ontario Breast Screening Magnetic Resonance Imaging (OBSP MRI)	Total Hours	0	0
Computed Tomography (CT)	Total Hours	0	230

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2015-2016 Schedule C2 Service Volumes

Part IV - Provincial Programs

	Measurement Unit	Base 2015-2016	One-time 2015-2016
Cardiac Surgery	Cases	1,150	0
Cardiac Services - Catheterization	Cases	5,927	
Cardiac Services- Interventional Cardiology	Cases	4,033	
Cardiac Services- Permanent Pacemakers	Cases	535	
Automatic Implantable Cardiac Defib's (AICDs)- New Implants	Cases	230	
Automatic Implantable Cardiac Defib's (AICDs)- Replacements	# of Replacements	109	
Automatic Implantable Cardiac Defib's (AICDs)- Replacements done at Supplier's request	# of Replacements	0	
Automatic Implantable Cardiac Defib's (AICDs)- Manufacturer Requested ICD Replacement Procedure	Procedures	0	
Organ Transplantation	Cases	15	Revision 2015-2016
Neurosciences	Procedures	0	0
Regional Trauma	Cases	0	
Number of Forensic Beds- General	Beds	0	
Number of Forensic Beds- Secure	Beds	0	
Number of Forensic Beds- Assessment	Beds	0	
Bariatric Surgery	Procedures	0	
Medical and Behavioural Treatment Cases	Cases	0	

Hospital Sector Accountability Agreement 2015-2016

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2015-2016 Schedule C2 Service Volumes

Part V - Quality Based Procedures

	Measurement Unit	Volume 2015-2016
Rehabilitation Inpatient Primary Unilateral Hip Replacement	Volume	0
Acute Inpatient Primary Unilateral Hip Replacement	Volume	0
Rehabilitation Inpatient Primary Unilateral Knee Replacement	Volume	0
Acute Inpatient Primary Unilateral Knee Replacement	Volume	0
Acute Inpatient Hip Fracture	Volume	0
Knee Arthroscopy	Volume	0
Elective Hips - Outpatient Rehabilitation for Primary Hip	Volume	0
Elective Knees - Outpatient Rehabilitation for Primary Knee	Volume	0
Acute Inpatient Primary Bilateral Joint Replacement (Hip/Knee)	Volume	0
Acute Inpatient Congestive Heart Failure	Volume	278
Aortic Valve Replacement	Volume	0
Coronary Artery Disease	Volume	0
Acute Inpatient Stroke Hemorrhage	Volume	0
Acute Inpatient Stroke Ischemic or Unspecified	Volume	3
Acute Inpatient Stroke Transient Ischemic Attack (TIA)	Volume	1
Acute Inpatient Non-Cardiac Vascular Aortic Aneurysm excluding Advanced Pathway	Volume	0
Acute Inpatient Non-Cardiac Vascular Lower Extremity Occlusive Disease	Volume	0
Unilateral Cataract Day Surgery	Volume	0
Bilateral Cataract Day Surgery	Volume	0
Retinal Disease	Volume	0
Inpatient Neonatal Jaundice (Hyperbilirubinemia)	Volume	0
Acute Inpatient Tonsillectomy	Volume	0
Acute Inpatient Chronic Obstructive Pulmonary Disease	Volume	5
Acute Inpatient Pneumonia	Volume	6
Endoscopy	Volume	0

Hospital Sector Accountability Agreement 2015-2016

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2015-2016 Schedule C3: LHIN Local Indicators and Obligations

IT Systems: The Hospital understands that as a partner in the health care system, it has an obligation to participate in E-Health initiatives. Hospital participation includes, but is not limited to, the identification of project leads/champions, participation in regional/ provincial planning and implementation groups, and any specific obligations that may be specified in E-Health initiatives. The Hospital understands that under legislation it is required to look for integration opportunities with other health service providers. The Hospital agrees that it will incorporate opportunities to collaborate/ integrate IT services with other health service providers into their E-Health Strategic Plans. In so doing, the Hospital will identify those areas, projects, or initiatives where collaboration is targeted. In addition, the Hospital agrees that, prior to making a material investment in information systems or information technology, it will share the product specifications and identified need with the LHIN E-Health Lead. The LHIN E-Health Lead will evaluate the submission to ensure that the purchase is aligned with any strategic IT/IS plans, or with the identified best practice standards within the LHIN. The LHIN E-Health Lead will advise the Hospital of his/her opinion on how the submission supports a LHIN-wide IT/ IS approach within 30 days and include in that opinion any recommendations which would strengthen the integration of IT/IS connectivity within the LHIN. Should the hospital disagree with these recommendations, the Hospital is required to advise its LHIN consultant and provide the rationale for proceeding as originally planned. Finally, the Hospital's procurement person or department will affirm that collaboration has been sought prior to allowing any material investment in information systems or information technology to proceed.

Readmission Rates for Patients with Heart Failure: The Hospital will participate in the Acute Coronary Syndrome (ACS) and Congestive Heart Failure (CHF) Guidelines Applied in Practice (GAP) Projects, and submit the required data to the UOHI according to individual site agreements between UOHI and participating Hospital. UOHI will report to the LHIN on the % of ACS and CHF patients discharged with best practices by site and by region. UOHI will ensure the development of a standardized care map for CHF. UOHI will ensure the development of a multi-sectorial plan to increase continuity of care for heart failure.

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2015-2016 Schedule C3: LHIN Local Indicators and Obligations

Ottawa Model of Smoking Cessation: The Hospital will ensure that the Ottawa Model of Smoking Cessation (OMSC) is implemented and provided to Hospital inpatients working toward reaching 80% of inpatient smokers. Reach= number of individuals provided OMSC and entered into centralized database divided by number of expected smokers.

Regional Health Services Programs: The Hospital will implement LHIN-approved plans and will align its services with regional programs and networks such as, but not limited to, Champlain Hospice Palliative Care Regional Program, Champlain Regional Orthopaedic Program, Champlain Maternal Newborn Regional Program, Champlain Regional Stroke Network and the Champlain Telemedicine Coordinating Committee

Senior Friendly: Hospitals will utilize findings of the Senior Friendly (SF) self-assessment to develop quality improvement plans in line with Senior Friendly best practices and submit by Q4 a report (using the template provided) outlining what activities and accomplishments it has undertaken as part of its Senior Friendly Hospital Strategy

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2015-2016 Schedule C3: LHIN Local Indicators and Obligations

ALC long-stay: Hospitals will report on the following metrics using the Patient Extract and ALC Designation Date data found on the WTIS/ALC Database:

- 1) The number of ALC patients who have been designated ALC for 40 days or more, during the reporting period;
- 2) The number of ALC patients who have been designated ALC for 40 days or more, during the reporting period, divided by the total number of patients designated ALC, during the reporting period, multiplied by 100; and
- 3) the number of ALC patient days that are attributed to ALC patients who have been designated ALC for 40 days or more, during the reporting period.

Hospital-specific target for 10% reduction in long-stay ALC days: 172

Surge Capacity Planning: The Hospital will develop internal policies and procedures for the management of minor and moderate surge capacity, in alignment with the work of the Champlain LHIN Critical Care Network. These policies will be reviewed and updated every 2 years or more often if required.

Cultural Dimension: Hospitals will support the development and implementation of a Champlain LHIN Plan to capture information on Francophone clients/patients.

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2015-2016 Schedule C3: LHIN Local Indicators and Obligations

Life or Limb Policy and Repatriation Agreement: The Hospital will comply with the Life or Limb Policy and the Champlain LHIN Hospital Patient Repatriation Policy. Hospitals that have access to the online Repatriation Tool hosted by CritiCall Ontario are required to use the tool for all repatriations. The Hospital will collect and submit information that will support on-going monitoring and performance measurement as required.

Surgical and Diagnostic Wait Times: The Hospital will maintain awareness of regional wait time performance indicators and targets and will monitor the Hospital's contribution to the region's overall performance. The Hospital will work with all other Champlain hospitals that provide surgical and diagnostic services to ensure that the Champlain LHIN wait time targets are met. Hospital-specific wait time targets may be renegotiated during the fiscal year, if services are redistributed as part of a LHIN-approved strategy to improve regional wait time performance.

LHIN Scorecard Review: The Hospital will review the LHIN's quarterly scorecard report "Champlain Health System Performance and Accomplishments". The Hospital will monitor its contribution to the region's overall performance on the indicators within the report and will identify opportunities for improvement.

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2015-2016 Schedule C3: LHIN Local Indicators and Obligations

Total Margin Waiver: The terms of the conditional waiver for fiscal year 2015/16 that are set out in the hospital service accountability agreement between the LHIN and the HSP apply to the HSP's obligations to achieve a balanced budget in fiscal year 2015/16 under this Agreement.

(a) The Hospital has advised the LHIN that it anticipates incurring a deficit of no more than \$ -3,689,061 (the "Deficit Amount") in fiscal 2015/16. The Hospital agrees that it will not exceed [\$ -3,689,061].

(b) Subject to (a) the LHIN will waive the requirements of 6.1.3 (a) from April 1, 2015 to March 31, 2016 provided that:

- (i) the Hospital develops an improvement plan that will enable the Hospital to achieve a balanced operating position by no later than March 31, 2016 (the "Hospital Improvement Plan");
- (ii) the board approved Hospital Improvement Plan is delivered to the LHIN no later than June 30, 2015;
- (iii) the Hospital Improvement Plan is acceptable to the LHIN;
- (iv) the Hospital implements the Hospital Improvement Plan as directed by the LHIN;
- (v) the Hospital will promptly report to the LHIN in writing at any time if it is determined that the projected deficit will exceed the Deficit Amount and such report will contain explanations for the variance and recovery plan; and
- (vi) fulfils such other conditions as the LHIN may require.

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2015-2016 Schedule C3: LHIN Local Indicators and Obligations

Readmission Rates for Select Case Mix Groups: The Hospital will monitor its rate of readmissions within 30 days for select case mix groups and develop and implement plans as necessary to ensure that its rate is below target. The Hospital-specific target is: 15%

French Language Services - Partial Designation: The Hospital will work with the French Language Health Services Network of Eastern Ontario (le Réseau) to update the designation plan to include additional unique services. The Hospital will submit revised designation plan by April 30, 2016.