



UNIVERSITY OF OTTAWA
HEART INSTITUTE
INSTITUT DE CARDIOLOGIE
DE L'UNIVERSITÉ D'OTTAWA

University of Ottawa Heart Institute Community Report 2012

What We Do

As Canada's largest and foremost heart health centre, we are dedicated to understanding, treating and preventing heart disease.

We deliver high-tech care with a personal touch, shape the way cardiovascular medicine is practiced, and revolutionize cardiac treatment.

We build knowledge through research and translate discoveries into advanced care. We serve the local, national, and international communities as we pioneer a new era in heart health.

Why We Do It

At the University of Ottawa Heart Institute, it's all about passion and making a difference.

Our team is committed to curb and eradicate heart disease. We live and breathe these principles:

Patients come first – powered by caring, compassion and the need to do good.

Inspiration is key – powered by innovation and scientific discovery.

Collaboration is critical – powered by team work and a sense of accomplishment.

Knowledge networks are vital – powered by our solid alliances and partnerships.

Our drive to succeed is incredible – powered by a unique organizational spirit like no other.



500 Hearts, 500 Lives

A remarkable milestone was achieved when our brilliant team performed its **500th** heart transplant, 28 years after the first one was performed in Ottawa. This meant three transplants in less than 24 hours, a first at the Heart Institute.



Our Patients Come First

A recent provincial report showed a 99% patient satisfaction rate at the Ottawa Heart Institute. This puts us among the top performers in Ontario. This is why it is no surprise that a national survey of health care institutions on staff engagement showed a **70%** rate at UOHI – the highest in this category.



A New Home for Your Heart

The Government of Ontario took a step further in our expansion project by investing in our planning and design phase. Breaking ground in **2014**, this new building will ensure that our world class institute gets a world class facility.



Research with Real Impact

A world ranking confirmed the research power of the Heart Institute by placing us in the top **2%** of the best research institutions in the world - ranking **57th** out of **3,042** research institutions worldwide.

Your Heart Institute

80,000
PATIENT VISITS

1,500
STAFF

74,400
DIAGNOSTIC PROCEDURES

1,700
OPEN HEART PROCEDURES

10,200
INTERVENTIONAL PROCEDURES

www.ottawaheart.ca



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Our Heart beats in Ottawa

Patients Come First

The Heart Institute is renowned for its clinical excellence and impressive patient satisfaction. We provide unparalleled cardiac care.

Research Endeavors That Save Lives

Our Institute is alive with discovery, ingenuity, insight and invention the extent of the research we undertake sets new standards of clinical care, gains scientific insight into heart disease, and contributes to the world's storehouse of cardiovascular knowledge.

State of the Art Approach to Prevent Heart Disease

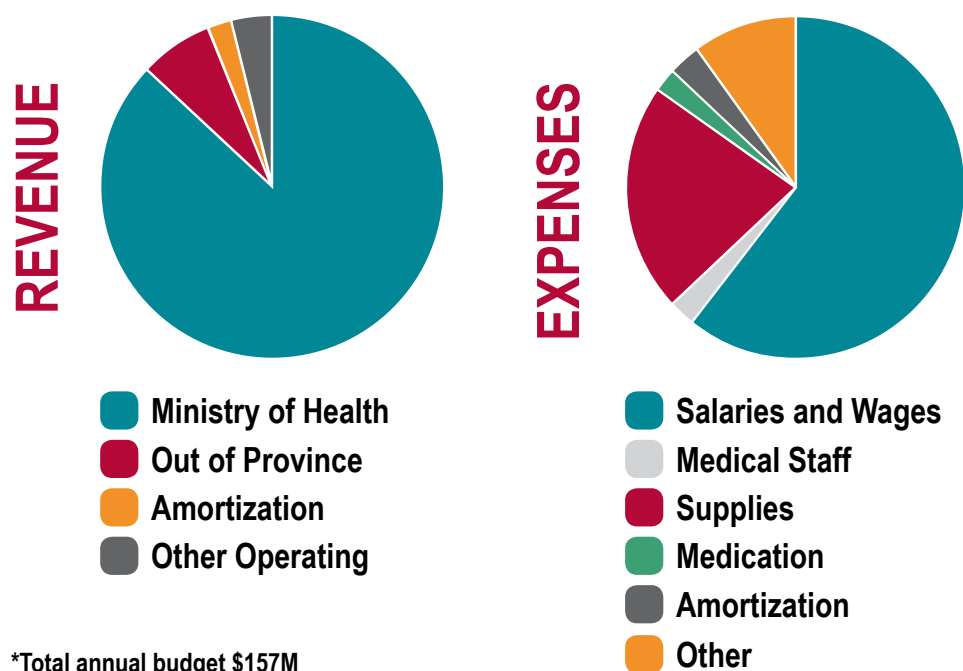
Heart disease is a leading cause of death in Canada, but it is preventable and manageable. We provide information, resources, and programs to help you learn about heart disease, its causes, how to prevent it, and how to live with it.

A Rich, Vibrant Environment to Learn

Education is a core activity at the Heart Institute that is fully integrated with our clinical care and research programs. We are training the next generation of medical and research professionals, many of whom will go on to become leaders in their fields in Canada and internationally.



Financial Reporting 2011 - 2012



Guiding Principles

We are held **accountable** for the use of public funds and our financial statements are audited yearly by PriceWaterhouse Coopers.

We are **transparent** to all stakeholders including the Canadian public.

We give taxpayers **value for money** by being prudent and responsible.

Our Vision touches the world

Worldwide Recognition

Helping to Modernize Cardiac Care in China

Qingdao is a metropolis on the northeastern coast of China. Like many Chinese cities, it has seen explosive growth. In the past decade, Qingdao's population has more than tripled to nearly 9 million people. Such growth has spurred the need to expand and modernize medical facilities and programs. In April, the Heart Institute and Qingdao Municipal Hospital entered a five-year cooperative agreement under which Heart Institute physicians will mentor the rapidly growing cardiac medicine program in the booming Asian city.

Building a Community for a Revolutionary Surgical Technique

Dr. Marc Ruel has visited and hosted surgeons from multiple countries, such as the United States, Japan, and India, to train them in his minimally invasive technique for cardiac bypass grafting. He is now helping to build a community of practice for the new procedure. Surgeons worldwide are performing this technique on a regular basis, many of whom he trained.

Local, national and international collaborations are fundamental to our research mission.